

OCMS

Oakland County Medical Society

MAKE PLANS TO ATTEND!

OCMS Practice Manager Meeting

Tuesday, November 13, 2018 - Walsh College, Novi

"Human Resource Solutions"

Speaker:

Jodi Schafer, SPHR, SHRM-SCP, Human Resource Management Services, LLC

Learn solutions to manage your staff, comply with regulations, and create a work environment that attracts and maintains high quality staff.

"It's the Little Things: Enhancing Patient Relations"

Speaker:

Debra Davidson, The Doctors Company

Learn strategies to improve interactions with patients, manage social media, and deal with difficult or upset patients.

Talk to Insurance Reps that are scheduled to attend:

Donna LaGosh, BCBSM

Amanda Gherardini, Meridian

Delores Harvel, United Healthcare

Registration starts at 8:00 a.m., breakfast will be provided. The event starts at 8:30 a.m.

For more information or to attend, please email Cindy Dady at cdady@ocms-mi.org or call the OCMS office at 248-773-4000.